

THE HOMETOWN CONNECTION

PUBLIC POWER WEEK OPEN HOUSE

Monday, October 2 • 4 - 7 PM

ALP Utilities is celebrating Public Power Week, October 1-7, along with 2,000 other community-powered, not-for-profit electric utilities that collectively provide electricity to 49 million Americans.

"This year, we are focusing on how ALP is building for the future to ensure reliable, affordable, sustainable, and customer-focused service to our community for many years to come," said Ted Cash, ALP General Manager. "That means we're working hand-in-hand with customers and community leaders to make sure our utility reflects the long-term goals and needs of members of our community."

"Since we operate right here in Alexandria and serve our friends and neighbors, we care a great deal about things like customer service, helping folks save energy and money, providing reliable service and keeping the community safe," said Cash. "We are proud of the work we do in these areas."

ALP invites our customers to join us on Monday, October 2 from 4-7 pm for an open house.

JOIN US!
MONDAY, OCTOBER 2 • 4-7 PM

Pulled pork, brats, chips and dessert. Live music, power plant tours, electric vehicle and bike demonstrations and more!



**GOOD
COMPANY**

**PUBLIC POWER
BUILDS BETTER
COMMUNITIES**



COMMUNITY-OWNED
AND
CUSTOMER-FOCUSED



LOWER COSTS AND
INCREASED
RELIABILITY

**PUBLIC POWER
IS #COMMUNITYPOWERED**

**PUBLIC POWER
WEEK 2023**



YOUR CHOICE AND
YOUR VOICE



LOWER COSTS AND
INCREASED
RELIABILITY



COMMUNITY
powered
**PUBLIC POWER
WEEK 2023**



(Steve Meyer, Electrician Alomere Health Engineering Department.)

ALOMERE HEALTH RECEIVES BRIGHT ENERGY SOLUTIONS® INCENTIVES

ALP recognizes Alomere Health for their continuing efforts to improve the energy efficiency of their buildings. The Engineering Department at Alomere Health continues to upgrade to LED lighting and recently implemented several HVAC improvements including energy efficient chillers, boilers, air handling units and more.

Over the last several years, through our Bright Energy Solutions® (BES) program, ALP Utilities has contributed over **\$160,000** to the Alomere facilities in rebates for efficiency measures.

These measures will save on energy costs, reduce maintenance expenses and improve the reliability and air quality of their facilities. Congratulations to Alomere Health and staff for their energy-wise decisions!

BES is a portfolio of residential and commercial efficiency incentives available to ALP Utilities' customers. For a complete listing of incentives offered, visit alputilities.com/rebates.

THINKING ABOUT SOLAR ENERGY FOR YOUR HOME?

Here are seven helpful tips to get you started.



- 1. LEARN THE BASICS.** Research how solar works and determine if you have a good (sunny) location. Resources can be found at: energy.gov/solar. Check for incentives and tax credits. The Database of State Incentives for Renewables and Efficiency is a good source: dsireusa.org.
- 2. EFFICIENCY FIRST.** Reducing the amount of energy you use will reduce the size of solar array you need. For ideas and tools, visit energystar.gov or energy.gov/save. Our utility offers rebates on energy efficient equipment. Learn more at: brightenergysolutions.com.
- 3. LEARN ALP'S REQUIREMENTS.** Your solar system needs to interconnect with ALP's system to ensure you have electricity when your solar array is not producing enough power. Learn about interconnection requirements ALP has in place to keep the electric grid safe and reliable at: alputilities.com/solar.
- 4. ESTIMATE YOUR SIZE.** Using past electric bills, estimate your monthly and annual energy usage in kilowatt-hours (kWh). Determine the size of system you want to install. Here is a free online tool to estimate how much energy your system will generate: pvwatts.nrel.gov.

5. CHOOSE A REPUTABLE VENDOR. If you proceed, choose a reputable vendor to help you understand the sizing, equipment and economics of the array. Ask for references and check online reviews. To find a certified professional, visit the North American Board of Certified Energy Practitioners' website: directories.nabcep.org. Review your proposal to make sure assumptions about future electric rates and potential revenue from selling excess generation are accurate.

6. UNDERSTAND THE FINANCIAL IMPACT. Estimate the cost of your solar system over the life of the panels, including maintenance. Solar production will reduce your energy purchases from ALP with energy produced above your household consumption credited by ALP Utilities at our avoided cost rate (currently \$0.0455/kWh).

Compare your average monthly kWh usage to the estimated monthly generation of your solar array to get an idea of how your utility bill might be impacted. A solar system might reduce some parts of your bill, but not others.

7. BEGIN THE INTERCONNECTION PROCESS. You can find the process outline on our website at: alputilities.com/solar. Talk to ALP staff if you have any questions about the interconnection process.

SYSTEM WIDE ELECTRIC AND WATER METER CHANGEOUT

A system wide meter changeout for all electric and water customers will begin mid-fall. ALP has contracted with Allegiant Utility Services to deploy and install the new meters. As we get closer to when crews will be in your neighborhood doing water meter changeouts, please look for additional communications to come from Allegiant and ALP. All water meters are located inside the home and an appointment will need to be scheduled with Allegiant to complete the changeout.

ANNUAL MINNESOTA COLD WEATHER RULE NOTICE



The Minnesota Cold Weather Rule was established to protect people who may have trouble paying their bills in winter. The Cold Weather Rule does not prohibit all winter disconnections. If you receive a Notice of Disconnection this winter, you must act immediately.

The Minnesota Cold Weather Rule applies from October 1 - April 30. The rule, established by the Minnesota Public Utilities Commission, means that your utility cannot disconnect your residential electric service during the winter if you meet ALL the following requirements:

1. The disconnection would affect your primary heat source
2. You have declared inability to pay, on forms provided by the utility ;
3. Your household income is less than 50% of the state median income level, as documented to the utility.

4. You enter into and make timely payments under a mutually acceptable payment schedule with ALP Utilities.

If you have trouble paying your utility bill, local agencies may be able to provide payment assistance. Energy assistance funds can be used to pay only the electric portion of your utility bill. If you experience trouble paying your utility bill, contact ALP at 320-763-6501. We will work with you to set up an acceptable payment schedule.

LOCAL AGENCIES THAT OFFER PAYMENT ASSISTANCE:

West Central Community Action (800) 492-4805
Salvation Army (888) 220-4808
Douglas County Social Services (320) 762-2302
City of Alexandria HRA (320) 762-1311

APPLICATION FOR WINTER DISCONNECTION PROTECTION

INABILITY TO PAY DECLARATION FORM

(IF YOU CAN'T PAY YOUR FULL BILLS AND NEED COLD WEATHER PROTECTION FROM UTILITY SHUT-OFF, FILL OUT THIS FORM AND RETURN IT TO ALP UTILITIES IMMEDIATELY.)

NAME: _____ APT #: _____

SERVICE ADDRESS: _____

CITY: _____ STATE: _____ ZIP: _____

HOME PHONE: _____ WORK PHONE: _____

ACCOUNT NUMBER FROM YOUR BILL: _____ TOTAL AMOUNT YOU OWE: _____

Total annual (yearly) household income \$: _____

Source of income (circle appropriate sources):

Employment Disability / Social Security / Pension AFDC / GA SSI / Food Stamps / MSA / Children's Health Plan

GA Medical Care / Medical Assistant / I do not pay for any of my own medical expenses Other: _____

Number of persons in household (Including yourself): _____

Please circle if any of the following exists in your home: Medical emergency Disabled person in residence

PAYMENT ARRANGEMENTS (INABILITY TO PAY)

I propose to pay my outstanding and future bills according to the following schedule of payments:

\$ _____ by (date) _____

\$ _____ by (date) _____

\$ _____ by (date) _____

\$ _____ by (date) _____

\$ _____ by (date) _____

**FILL OUT THIS FORM AND RETURN IT
TO ALP UTILITIES IMMEDIATELY. CALL
OR STOP BY THE UTILITY OFFICE TO
DISCUSS YOUR PAYMENT SCHEDULE.**

By signing this form, I hereby acknowledge that I have received, read and understand the Notice of Residential Customer's Rights and Possible Assistance. I declare that the above information is correct.

CUSTOMER'S SIGNATURE: _____ **DATE:** _____

HOLIDAY HAPPENINGS



HOLIDAY LIGHT PARADE

Join the 2nd annual Lights on Broadway Holiday Light Parade Friday, November 24 at 5:30 PM! If you are interested in registering a lighted float in the parade or for more information, please email the Alexandria Chamber of Commerce at: info@alexmn.org



CHRISTMAS AT THE FORT & DOWNTOWN LIGHTING

This year's downtown lighting ceremony will take place on Friday, November 24 at 5:15 PM at the Runestone Museum with the lighted parade to follow.

Watch for more details about the historic annual event at: runestonemuseum.org

NEW THIS YEAR!

A Christmas walk-thru light display will be open to the public Thursdays through Sundays, November 24 through December 31, from 4:30 - 8 pm! It will be located in the Legacy of the Lakes gardens and is made possible by generous contributions from local businesses.

HOLIDAY CUSTOMER APPRECIATION COFFEE & COOKIES



Visit us during the week of Thanksgiving (November 20- 22) and the week before Christmas (December 18 - 22) for warm coffee, hot cider and cookies. Stop in and enjoy a sweet treat and get a FREE LED bulb while supplies last.

OUR OFFICE WILL BE CLOSED:

Thursday/Friday, November 23/24- THANKSGIVING
Monday, December 25 - CHRISTMAS
Monday, January 1 - NEW YEAR'S

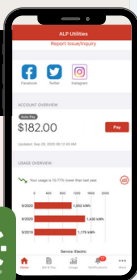


ON THE GO AND IN CONTROL

DOWNLOAD SMARTHUB, OUR EASY TO USE ONLINE ACCOUNT MANAGEMENT APP:

- Manage your account
- View and pay your bill
- Monitor monthly usage
- Enroll in auto pay & paperless billing
- Sign up for text message notifications
- Receive important notices
- all from the palm of your hand!

Download SmartHub



HIGH SCHOOL SCHOLARSHIPS AVAILABLE



LEROY MEYER MEMORIAL SCHOLARSHIP: ALP Utilities is offering a \$1,000 scholarship to 2024 graduating seniors planning to attend an accredited post-secondary institution and whose legal guardian(s) are electric customers of ALP. Visit alputilities.com/scholarships to learn more.

The winning essay of the Leroy Meyer Memorial Scholarship will be submitted by ALP Utilities to Minnesota Municipal Utilities Association (MMUA), Tom Bovitz Memorial Scholarship Program, for an additional opportunity to win: \$2,000, \$1,500, \$1,000 or \$500.

MISSOURI RIVER ENERGY SERVICES (MRES): Ten \$1,000 scholarships. Five \$1,000 scholarships will go to students whose parents are customers of MRES members (such as ALP Utilities) and are pursuing college degrees in fields related to the electric industry. Five \$1000 scholarships will go to any student taking the Electrical Line Worker Program who could potentially be hired by MRES or a member utility. Visit mrenergy.com to learn more.



ALP UTILITIES
316 Fillmore Street
Alexandria MN 56308



OFFICE: 320.763.6501
LOBBY HOURS:
Monday - Friday 8:00 AM - 4:00 PM

