

THE HOMETOWN CONNECTION

IN THIS ISSUE

Rooted in Community

From student tours and safety education to community events, scholarships and mutual aid, see how ALP stays connected to the community.

People Behind ALP

Meet the seasonal team members gaining hands-on experience this summer and helping support the next generation of utility professionals.

Progress With Purpose

Learn about the projects helping prepare Alexandria for the future, including the new water tower, a fourth electrical substation and infrastructure improvements across the city.

Service You Can Trust

From exceptional reliability to safe drinking water, discover how ALP continues to invest in dependable electric and water service for our community.

Power in Knowledge

Find helpful customer updates, including the 2025 Drinking Water Report and information about our relocated downtown payment drop box.



A MESSAGE FROM TED

Summer is one of the busiest times of the year at ALP.

Across this newsletter, you'll see examples of the work happening both in the community and behind the scenes. From welcoming students to the Groundwater Festival and Safety Day Camp to supporting local events like Big Vehicle Day and the Special Olympics Torch Run, we're proud to be part of the community we serve.

You'll also read about several projects underway to prepare for Alexandria's future, including the new water tower, a fourth electrical substation and infrastructure improvements across the city. These investments take years of planning, but they play an important role in maintaining reliable service as our community continues to grow.

I'm especially proud of the recognition ALP recently received for electric reliability. Awards like these reflect the dedication of our team, whose work often happens out of sight but makes a difference every day.

Sincerely,
Ted Cash
General Manager, ALP Utilities

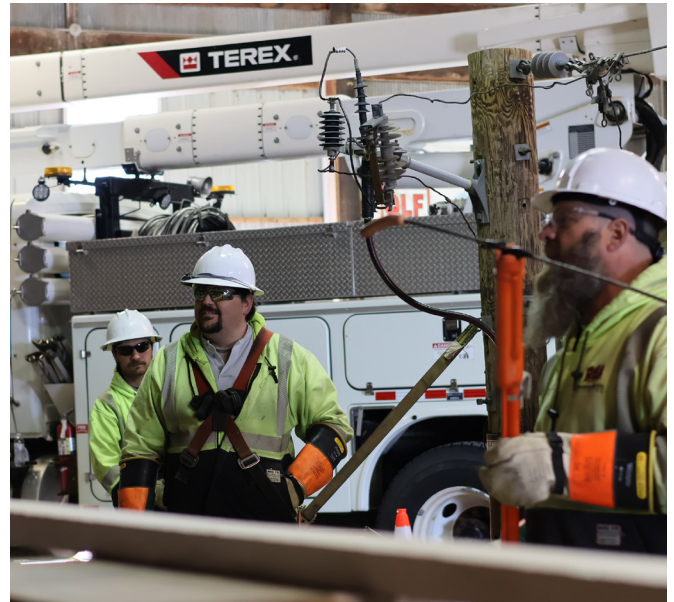
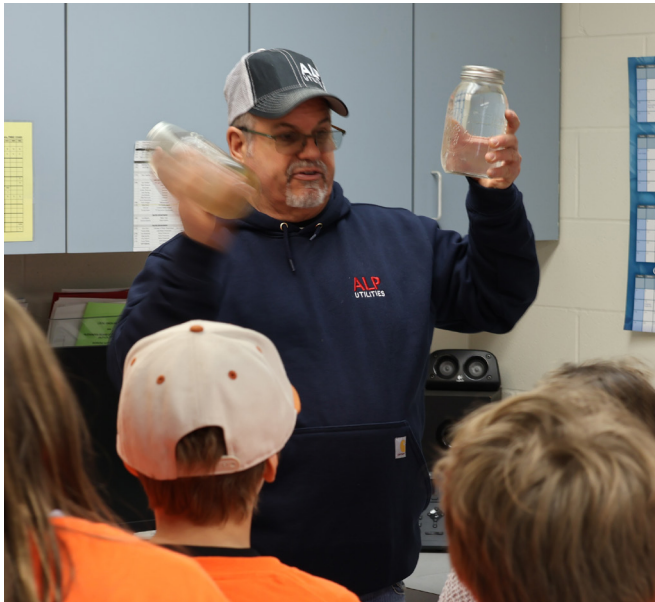
LEARNING THROUGH EXPERIENCE

ALP was pleased to once again take part in the annual Groundwater Festival and Safety Day Camp, welcoming local fourth and fifth grade students for a hands-on learning experience.

At the Groundwater Festival, students toured the water treatment plant and learned more about where Alexandria's drinking water comes from and the process it goes through before it reaches their homes.

At Safety Day Camp, ALP partnered with Runestone Electric Association to teach electrical safety through interactive demonstrations and activities.

Events like these are a great opportunity to connect with students, answer questions and inspire curiosity about the systems that support our community every day.



ALP ABOVE & BEYOND SCHOLARSHIP

Congratulations to Molly Schmidt, recipient of this year's ALP Above and Beyond Scholarship.

The \$3,000 scholarship is awarded annually to a graduating high school senior whose family is an ALP customer.



BIG VEHICLE DAY

There was plenty of excitement at this year's Big Vehicle Day as families climbed aboard trucks, honked horns and met the ALP crew. We love events like these where we get to connect with the community and we're grateful to everyone who stopped by to say hello.



SUPPORTING THE TORCH RUN

ALP was proud to raise the stars and stripes over the Special Olympics Torch Run route as it passed through Alexandria last month.

The run helps raise awareness and support for Special Olympics athletes. We're honored to play a small part and support the athletes, law enforcement and volunteers who make it possible.



MUTUAL AID



Utilities Helping Utilities

Following the severe winds in June, ALP crews joined restoration efforts to assist Runestone Electric Association in restoring power to its affected members.

This type of support is known as mutual aid, an important part of the utility industry where neighboring utilities help one another during outages and emergencies. While mutual aid is often associated with large-scale disasters, it also plays an important role during regional storms and local restoration efforts.

Just as ALP is ready to help neighboring utilities when needed, those same partnerships mean help is available to Alexandria if our community ever faces a significant outage.

It's a great example of neighbors helping neighbors.

PREPARING FOR MCKAY IMPROVEMENTS

As part of the upcoming sidewalk and multi-use trail project on McKay Ave, ALP recently relocated three fire hydrants.

While moving a hydrant may seem straightforward, each one requires significant work. Crews must excavate at least eight feet below ground, disconnect the existing hydrant and connect a new one to the water system. Each relocation can take a full day to complete.

This work helps prepare the area for the city's new trail and sidewalk project, which will improve connectivity along McKay from the Central Lakes Trail towards Highway 29.

It's another example of the coordination that happens behind the scenes to support community improvements.



PLANNING FOR THE FUTURE



As Alexandria continues to grow, ALP is planning for the future with the addition of a fourth electrical substation.

Substations play a critical role in delivering electricity throughout the community and projects of this size requires years of planning. From initial planning to becoming fully operational, a new substation can take up to three years to complete.

The new substation will be located on the Operations Center campus and is expected to be operational in 2029.

Once complete, Alexandria will have four substations strategically located throughout the city, helping support future growth and maintain reliable electric service for years to come.

THE WATER TOWER CONTINUES TO RISE

If you've driven down County Road 82 lately, you've probably noticed a lot of activity at the site of Alexandria's newest water tower.

Crews are currently working on one of the project's most visible milestones, the pouring of the concrete pedestal that will support the bowl. With the crane in place and forms being assembled, the tower is beginning to take shape.

Once complete, the new tower will stand approximately 180 feet tall and hold one million gallons of water. The project is part of ALP's long-term plan to support community growth, strengthen system capacity and help maintain reliable water service for years to come.

Construction is expected to continue through 2027, and we'll continue to share updates as the progress continues.



PEOPLE BEHIND ALP: SUPPORTING THE NEXT GENERATION



Every summer ALP welcomes seasonal employees who help support our crews while gaining valuable hands-on experience in the utility industry.

This year, Blayne joined the Electric Department

following his graduation from Minnesota State Community and Technical College in Wadena. Becoming a journeyman lineman takes years of hands-on training, and this summer Blayne will be learning alongside ALP's experienced crew. In fact, five members of ALP's Electric Department began their careers as summer help.

The Water Department also welcomed Andrew, a recent Alexandria Area High School graduate. Before heading to North Dakota State University this fall, he'll spend the summer assisting with a variety of day-to-day projects.

Summer positions like these provide important support for our crews while helping introduce the next generation to careers in the utility industry.

DOWNTOWN PAYMENT DROP BOX HAS MOVED



If you've driven downtown recently, you may have noticed our payment drop box has a new home between the Liquor Store and the Legacy of the Lakes Museum.

While the old drop box on Fillmore Street is now closed, the new one is just around the corner and ready to use.

We know many customers appreciate having a convenient downtown option for dropping off payments, which is why we wanted to keep a location in the area.

Don't forget, there's also a secure payment drop box outside the Operations Center at 1015 34th Ave E.

RECOGNIZED FOR EXCEPTIONAL RELIABILITY

ALP Utilities has received the 2025 Certificate of Excellence in Reliability from the American Public Power Association (APPA).

This recognition places ALP among the top 25% of utilities nationwide for electric reliability, based on outage and restoration data collected between 2020 and 2024.

For our customers, reliability means having power when you need it. This recognition reflects the ongoing work of our crews and staff to maintain and strengthen the electrical system, helping provide safe, dependable service to the homes and businesses in Alexandria.

2025 DRINKING WATER REPORT

Providing safe, reliable drinking water is one of our most important responsibilities.

Each year, water samples from Alexandria's water system are tested and reviewed in accordance with the state and federal drinking water regulations. The results are published in ALP's annual Drinking Water Report, also known as a Consumer Confidence Report.

The report includes information about where Alexandria's drinking water comes from, what was detected during testing and how these results compare to state and federal drinking water standards.

We're pleased to report that Alexandria's drinking water continues to meet all Minnesota and federal drinking water requirements.

The full report is available online at alputilities.com or by scanning the QR code below. Customers may also request a printed or emailed copy by contacting ALP at (320) 763-6501.



SCAN TO READ THE FULL 2025 DRINKING WATER REPORT

