

THE HOMETOWN CONNECTION

Summer 2025

ALP LINEWORKERS HELP BRING POWER TO NAVAJO FAMILIES

Earlier this year, a team of employees from Missouri River Energy Services (MRES) and five representatives from member communities headed to the Navajo Nation for the Light Up Navajo VI project, working to connect families to electricity for the first time.

Mike McGrane and Bob Steidl, ALP Utilities journeyman lineworkers, were part of the crew. They joined more than 300 volunteers from 44 utility companies to provide Navajo families with something they've never had: electricity.

Stationed in Window Rock, Arizona, the MRES crew worked across the Fort Defiance Utility District along the Arizona-New Mexico border. Throughout the week, they crisscrossed both states, drilling holes, setting primary and secondary poles, wiring homes and hanging transformers—step by step bringing electricity to places where it had never existed before.

Once everything was hooked up, Navajo Tribal Utility Authority staff energized the lines and plugged in



ALP employees Bob Steidl, left, and Mike McGrane were part of a group of volunteer lineworkers from public power utilities across the U.S. who brought power to homes without electricity in the Navajo Nation.

the meters. By the end of the week, the crews connected four families to the grid for the first time.

Steidl said it is surprising how many people don't have power. "The reaction you get when you turn power on for people is heartwarming," he said.

McGrane said the crew members were great to work with and that all lineworkers should have this experience. "It really makes you see things differently," McGrane said. "It's very rewarding."

Read the full story at www.mrenergy.com/news/missouri-river-employees-light-up-navajo.



NEW OPERATIONS CENTER NEARING COMPLETION

ALP's new operations center is almost complete, with a tentative move-in date during the last week of August.

The new building is located at 1015 34th Ave. E in Alexandria and will help ALP better serve its growing community. It will bring together four aging storage buildings onto one campus, making it easier for crews to respond quickly and work more efficiently.

The current headquarters was built in 1967 when Alexandria had just 7,000 residents. The population has more than doubled since then—and so has the need for reliable electric and water service. The new facility is a big step toward keeping up with that demand.



ALP's new operations center on 34th Avenue is anticipated to be complete in August, with a tentative move-in date in early September.

ALP will be opening its doors to the public during its annual Public Power Week Open House in early October.

Want to know more? Visit our website at www.alputilities.com/operation-center-construction-project.

2024 DRINKING WATER REPORT

CONSUMER CONFIDENCE REPORT; 2024 Drinking Water Report (Alexandria, MN)

On an annual basis, ALP Utilities (ALP) is required by the US Environmental Protection Agency to send water samples to the Minnesota Department of Health for testing.

The results of the testing are issued to ALP and are available to water customers in an annual water quality report, also referred to as a "Consumer Confidence Report."

This report informs customers what contaminants have been detected in ALP's drinking water, how these detection levels compare to drinking water standards, and where our water comes from. Be advised that ALP's water supply is in compliance

with all Minnesota and federal drinking water standards.

To view the most current report, you may visit www.alputilities.com/residential/residential-water/#reports.

Paper copies of the report are also available at the ALP office located at 316 Fillmore Street, Alexandria, MN. If you would like a copy of the report emailed or mailed to you, please contact ALP via e-mail at alp@alputilities.com or via telephone at 320-763-6501.

Scan the QR code to view the report!



NEW METERS BRING BIG BENEFITS TO ALP AND ITS CUSTOMERS

Over the last two years, ALP has been installing new water and electric meters across its service area. The new meters are already making a big impact—for customers as well as the ALP team.

The old meters used technology that is nearing end-of-life, meaning ALP will soon no longer be able to read meters.

That's what prompted the change, although the new meters also offer numerous benefits.

The new meters allow ALP to:

- Read meters remotely, without sending a technician
- Reconnect electric service from the office, saving time and money
- Capture real-time meter readings
- Send outage alerts to the service team faster
- Detect leaks faster, which helps avoid high bills and water damage
- Provide hourly usage through SmartHub
- Keep crews safer and more efficient with fewer in-person visits

Since starting use of the new meters in spring 2025, ALP Utilities General Manager Ted Cash said they've already seen improvements.

"We're spotting meter problems faster, which helps us serve our customers better and makes our team more efficient," he said.

ALP has around 150 water meters left to install. Customers whose meters haven't been replaced will be notified in early July via mail, email or phone. Customers who aren't upgraded or

scheduled for an upgrade by mid-August may be charged a penalty. View your water and energy use by logging into SmartHub and clicking on Usage. You can also sign up for text message notifications about your account in SmartHub by clicking on Settings > Contact Methods.



WATER SCHEDULE REMINDER

HOUSE NUMBER ENDS IN:

EVEN NUMBER (0, 2, 4, 6, 8)

Water on EVEN CALENDAR DAYS
(2nd, 4th, 6th, etc.)

ODD NUMBER (1, 3, 5, 7, 9)

Water on ODD CALENDAR DAYS
(1st, 3rd, 5th, etc.)

- ✓ Helps conserve water
- ✓ Supports healthy lawns
- ✓ Simple to follow!

Please water lawns before
10 a.m. or after 6 p.m.

EXEMPTIONS

- New landscaping and sod may be watered daily before 10 a.m. or after 6 p.m. for up to 30 days after installation.
- Exemptions include using private wells for watering and hand watering gardens using a hose or can.

Thank you for helping ALP
conserve water this summer!

GUILLOTINE SAW IMPROVING SAFETY AND SERVICE

ALP's water department employees are working smarter and safer thanks to a new piece of equipment purchased in part through a grant from the Minnesota Department of Labor and Industry.

ALP employees often need to cut water pipes to repair and replace infrastructure. The new diamond wire guillotine saw works with precision and efficiency. It uses a diamond-coated wire to cut straight down into pipes without any lateral movement. Operators can use the saw



ALP's new diamond wire guillotine saw is improving safety and efficiency.

while standing upright, avoiding lower back and shoulder injuries and reducing the risk of kickback injuries.

Previously, the best tool for the job was a chop saw, requiring employees to bend in awkward positions while using the tool. It put employees at risk for lower back and shoulder injuries. Additionally, it exposed them to the risk of kickback injuries, which can happen when a saw blade catches on the material it's cutting and the saw is forcefully thrown back toward the operator.

ALP Water Distribution Manager Brian Dahl said the new saw is designed and built to resist binding and to eliminate the risk of back injuries.

"The crew is now able to focus on the job at task instead of worrying about getting injured," Dahl said.

The grant used to help purchase the saw supports projects that reduce the risk of occupational injuries and illnesses.

OPT-IN ON TEXT NOTIFICATIONS FROM ALP

ALP Utilities customers can opt in to receive text messages about timely, important things like planned outages and emergency conservation requests. Mobile users can choose to opt in for text messages, app notifications or both.

- Be the first to know about emergencies, including unplanned outages and conservation requests.
- Get a heads up on planned outages.

Whether ALP provides your electricity, water or both, signing up for texts ensures you get important announcements about your service.

Scan the QR code to learn more on our website or login to your SmartHub account to enroll.



**Be the First to Know About
Planned Outages and
Emergency Conservation
Requests**

LED BONUS SAVINGS AVAILABLE STARTING JULY 1

The lighting retrofit double rebate program is back! Missouri River Energy Services' lighting retrofit promotion last year was so successful, they're doing it again.

From July 1 to December 31, 2025, ALP Utilities, in partnership with Bright Energy Solutions, is doubling the incentive for replacing T8 and T12 fluorescents with DLC -qualified LEDs in commercial and industrial businesses.

- Get an extra \$1,000 in bonus incentives on top of standard rebates
- Qualifying LEDs must be purchased and installed during the promo dates

Whether you're upgrading linear fluorescents, retrofitting downlights, or improving refrigerated case lighting, now's the time to make the switch and save big.



Scan to
learn more!



Did You Know?

In the last three years, ALP has given out **\$500,147** in rebates, contributing to **10.2 million kilowatt hours** saved.

KLUDT RECEIVES \$3,000 ALP SCHOLARSHIP

Evan Kludt was recently named the recipient of ALP's Above & Beyond scholarship. The \$3,000 scholarship is awarded annually to a high school student whose family is an ALP utility customer. Congratulations, Evan!



ALP   
UTILITIES

"Keeping Us All Connected"

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