

#### SMART MANAGEMENT. SMART HUB.

SmartHub is a web and mobile app that allows you to do business like never before.

- Manage your account
- View and pay your bill
- Monitor monthly usage
- Report service issues
- Receive important notices

...all in the palm of your hand and online

### **DOWNLOAD TODAY**





Visit alputilities.com/smarthub for details

## **CONTACT US:**

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## UNDERSTANDING YOUR NEW BILL

Learn more about our recent bill and online account management upgrade.



### How To Read Your New Bill

Your monthly billing statement from ALP Utilities has a new look.

However, one thing that has not changed is the fee structure. The rates and fixed monthly costs for ALP customers remain the same. No new charges have been added to your monthly statement.

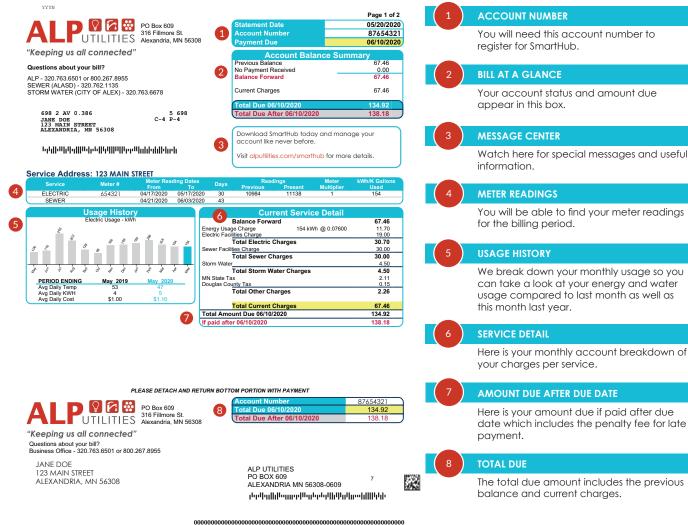
We hope you agree that this new format is much easier to read and understand, while still providing the same information that has always been on your bill, just presented a little differently.

We value our customers and continue to seek ways to better serve you. We encourage you to utilize our new online management and payment tool SmartHub. On the go and in control, you can access SmartHub on the web at <u>alputilities.com/smarthub</u> or by downloading the mobile app from your Google Play or Apple Store.

If you are currently enrolled in autopay your enrollment will automatically transfer. Your paperless billing settings do not transfer, please log in to ensure your paperless billing is activated.

Please contact our office if you have questions about the new bill design or registering for SmartHub.





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